

Fall 2026



The Water Line



Prevent Frozen Pipes

A leak caused by a frozen pipe can cost anywhere from \$500-\$5,000 to repair, depending on its location. As we head into cooler New England weather, it's a good time to take action to protect your pipes from freezing. Be sure to insulate pipes in unheated areas including basements, attics, and garages using pipe insulation or heat tape.

Maintain a temperature of at least 55°F throughout your home. Allow faucets to drip during freezing weather conditions to ensure water flow in pipes. Sealing gaps and cracks around pipes will also reduce the risk of frozen pipes and costly repairs!



CONTACT US



If experiencing discoloration or odor in your water.



Call as soon as any issue appears. We want to help you resolve it ASAP!



(800) 553-5191 or customer-service@pennichuck.com



COSTUMES, CANDY, AND CONSERVATION

Water conservation is important all year long, even as we leave the hot summer months behind. Fresh water is a limited natural resource, and small choices for conservation matter and help to protect the water supply for the next generation. How can you scare up some Halloween water savings?



Make costumes by upcycling used clothing or trade with friends instead of buying new, mass-produced costumes that may require countless gallons of water to make it to the shelf.



Rather than toss costumes into the washer after a single use, consider airing them outside. Skip the laundry load and save up to 40 gallons!



Wet your toothbrush and then turn off the tap for post-candy toothbrushing. Turn back on to rinse. Save up to 4 gallons!



UPDATE YOUR CONTACT INFORMATION

New phone number or email? To ensure you receive a call, email, or text for emergency alerts, shutdowns, water restriction changes, and other important information, please visit Pennichuck.com/customer-contact-information or call Customer Service at (800) 553-5191.

Email: customer-service@pennichuck.com
Phone: (800) 553-5191
Fax: (603) 913-2362

25 Walnut Street
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www.pennichuck.com
Facebook.com/PennichuckWater
Instagram.com/LifeatPennichuck
LinkedIn.com/company/Pennichuck-Water

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WATER

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UPCOMING HOLIDAY CLOSURES

Veterans Day, November 11, 2026

Thanksgiving, November 26-27, 2026

Christmas Eve, December 24, 2026

Christmas Day, December 25, 2026

New Year's Day, January 1, 2027

Phones open for emergencies 24/7.



Supply Pond, Nashua, NH



INDOOR WATER CONSERVATION

Conserving water all year long helps preserve ecosystems, maintain water quality, and reduce energy consumption associated with water treatment and distribution. There are many ways to save water—and money!—over the winter months.

Fix Leaks

Energy-Efficient Appliances

Lower Water Heater Temp

Shorter Showers

Turn Water Off Between Washing Dishes



COMING SOON IMPROVED PENNICHUCK WEBSITE

What to expect:

- Same URL, new look at www.Pennichuck.com.
- Simplified navigation.
- Easy to find the info you need.
- Personalized to your Water System.
- Launches in a few months!

More information to come!

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