

Spring 2025

The Water Line

SPRING FLUSHING

Each spring, Pennichuck Water conducts water main flushing to maintain the quality and clarity of your drinking water. This process helps remove sediment buildup in the pipes, ensuring optimal water flow and quality.

During flushing in your area, you may notice:

- **Temporary Colored Water:** When you turn on your water, it may appear cloudy or colored water. This is not harmful, and normal during flushing. Running cold water helps to clear this.
- **Low Water Pressure:** Brief pressure drops in water may occur.
- **Notifications & Alerts:** You will receive a notification detailing planned flushing days & times for your area. You can also visit our website to know when flushing is happening in your area.



Contact us!

If you are experiencing colored water, and odor in your water. Call us as soon as you start to experience it. Pennichuck wants to be able to help you resolve these issues when they first start to appear, don't wait to communicate your concerns and issues in your water. Reach out to our customer service team today!

Avoid Fraud

People have recently showed up at our customers houses claiming they work for Pennichuck. If someone shows up to your home claiming this, yet is not wearing a company uniform and driving a company car please alert us. Visit our customer security page www.pennichuck.com/general-information-for-our-water-customers/customer-security/ for more information.

Update Your Contact Info

We are able to send phone calls, emails, and text message notifications to you. These notifications may include emergency notifications, shut down alerts, water restriction changes, and other important information.

To ensure you receive these important messages, please visit www.pennichuck.com/customer-contact-information or call 800-553-5191 to provide us with your contact details. Thank you for your cooperation!



Transform your outdoor space into a water-saving oasis with the EPA Water-Smart Landscapes program! Discover how simple changes to your landscaping can make a big impact on water conservation and environmental sustainability.

OUTDOOR WATER CONSERVATION



Conserving water while using a hose during summer is essential to save resources and keep your water bill low. Here are some practical ways you can conserve water. Attach a hose nozzle with different spray settings to control the water flow, using a timer that will automatically shut off the hose, and washing vehicles with a bucket and sponge instead of running the hose continually.



Mulching flowerbeds and gardens is a effective and sustainable way to conserve water. It acts as a protective layer over the soil which minimizes evaporation, improves the soils moisture retention, and prevents soil erosion from heavy rains and winds.



Using rain barrels are a simple and effective way to conserve water. They collect rainwater from which can then be used for tasks such as watering gardens and lawns. Rain barrels also help prevent stormwater runoff, which can carry pollutants like pesticides and fertilizer.



When using sprinklers during the spring and summer months it's important to reduce water waste to ensure efficient use. Simple and easy ways you can do this is by switching to EPA certified WaterSense sprinklers, watering in the morning to reduce water loss through evaporation, and regularly inspecting sprinkler heads for leaks or clogs.



SAVE WATER
EVERY DROP COUNTS!