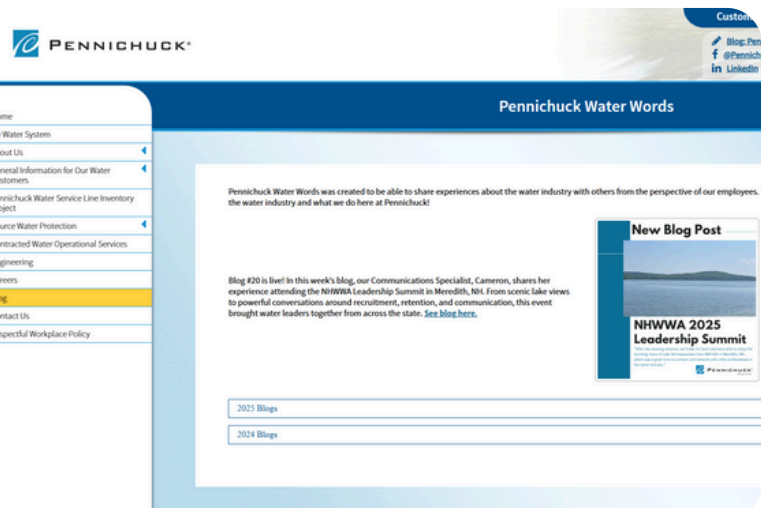


The Water Line

PREVENTING FROZEN PIPES

As we get into the cooler New England weather this fall and winter it's important to take the correct precautions to protect your home's pipes from freezing. To prevent costly repairs from frozen pipes it's important to insulate pipes in unheated areas including basements, attics, and garages. You can do this with pipe insulation or heat tape for extra protection. To stop pipes from freezing it's important to always keep your home to at least 55°F (13°C). Allowing faucets to drip during cold weather conditions to ensure water flow in pipes. Sealing the gaps and cracks around pipes is also a precaution to take to reduce the risk of frozen pipes.

Check out our blog, Pennichuck Water Words!



Explore behind-the-scenes insights from our team, updates on infrastructure and system projects, water quality and conservation tips, and industry topics that impact your daily service. Stay informed about how we keep safe, reliable drinking water flowing to your home and community.



Contact us!

If you are experiencing discoloration, and odor in your water. Call us as soon as you start to experience it. Pennichuck wants to be able to help you resolve these issues when they first start to appear, don't wait to communicate your concerns and issues in your water. Reach out to our customer service team today!

Avoid Fraud

People have recently showed up at our customers houses claiming they work for Pennichuck. If someone shows up to you home claiming this, yet is not wearing a company uniform and driving a company car please alert us.

Update Your Contact Info

We are able to send phone calls, emails, and text message notifications to you. These notifications may include emergency notifications, shut down alerts, water restriction changes, and other important information.

To ensure you receive these important messages, please visit [Pennichuck.com/customer-contact](https://www.pennichuck.com/customer-contact) information or call 800-553-5191 to provide us with your contact details. Thank you for your cooperation!



INDOOR WATER CONSERVATION

When most people think about conserving water, they mostly think about warmer months, and conserving water with summer droughts. While it is important to conserve water in the warmer months, it is equally as important to conserve water in the cooler and winter months. In these seasons, many regions experience lower rainfall which results in limited water sources.

The United States Environmental Protection Agency (EPA) also recommends choosing WaterSense products to help conserve water. WaterSense products can be identified with the WaterSense logo which shows that during the testing of these products they have met the EPA's criteria for conserving water. When you are shopping for water appliances such as showerheads, toilets, faucets, dishwashers, washing machines, and more, make sure to keep a lookout for a WaterSense label.

Water conservation is not only beneficial in protecting limited water sources, but also helps people save money on their water bill. Make sure to check out our helpful tips to help you conserve water and save money this season!

Shop products with this logo to help conserve water and save money in your home!



HELPFUL TIPS



Fix Leaks to prevent water being wasted over time



Insulate pipes to prevent them from bursting



Use Energy-Efficient Appliances



Take shorter showers



Turn Off Water While Brushing Teeth



Wash Full loads of laundry



Check Water Heater Temperature



Turn water off in between washing dishes