

# HUMAN RESOURCES

**When you hear the words “Water Industry” what comes to mind? Maybe you think of water technicians who repair equipment to ensure the water quality meets the standards. Or maybe you think of water engineers who work on the design and planning of water-related infrastructures. The truth is that like any industry and business, there are people in every area and department who work together to ensure their customers are taken care of.**

Today, we will be covering an important area of any business: Human Resources (HR). The HR team plays the vital role of overseeing recruitment, training, safety protocols, and more. This department is essential to our business because it hires and supports our talent for each department at Pennichuck.

One of HR’s most essential responsibilities is ensuring workplace safety. Throughout Pennichuck, safety requirements vary in each role. For instance, an employee who works directly with customer information needs more detailed training in areas regarding cybersecurity, to ensure the safety of our customers information. In contrast, safety for someone working as a foreman would need training on how to properly operate machinery.

HR works to develop tailored safety initiatives (in collaboration with departments such as IT and Distribution) for each role at Pennichuck and ensures they are followed to promote a culture of safety compliance.

Ultimately, our HR team ensures that all Pennichuck employees, from engineers to administrative staff, are properly equipped to contribute to the success of the water industry, and to our mission of providing our customers with clean and safe drinking water. I have only scratched the surface of everything our HR department does and am excited to hopefully cover more of the work they do in the future.

For more information on our HR department and career opportunities, visit our career page. [www.pennichuck.com/career-opportunities/](http://www.pennichuck.com/career-opportunities/)

