



PENNICHUCK®

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October 2, 2023

Dear Customer,

This is a follow up from our notification regarding the Manchester Water Works Chloramine to Chlorine conversion you received over the summer. As a reminder, Pennichuck Water provides and maintains your water system, but your water is produced by Manchester Water Works.

We have recently heard back from Manchester Water Works, and they have seen positive distribution system water quality results from their temporary free chlorine conversion. Manchester Water Works plans to convert back to chloramine today, Monday, October 2nd, 2023.

If you have any questions about this conversion or other concerns about your water quality, please contact our Customer Service Department at 800-553-5191.

Thank you for your patience and cooperation as we work to maintain a high standard in your quality of water.

Sincerely,
Pennichuck Customer Service