



PENNICHUCK®

25 Walnut Street
PO Box 428
Nashua, NH 03061-0428

(800) 553-5191
Fax (603) 913-2362
customer-service@pennichuck.com

**Pennichuck East Utility Qualified Capital Project Adjustment Charge (QCPAC)
Customer Notice for February 2023 filing at the New Hampshire Public Utilities Commission**

Pennichuck East Utility, Inc.'s ("Pennichuck") primary goal is to provide exceptional service and delivery of quality water 24 hours a day, 365 days a year. We regularly evaluate the infrastructure of our systems to identify areas that require improvement. Pennichuck was granted approval by the New Hampshire Public Utilities Commission (PUC) in DW 17-128 (Order No.26,194) to implement a Qualified Capital Project Adjustment Charge (QCPAC). The QCPAC allows Pennichuck to bill a monthly surcharge based on a percentage of your monthly bill. The surcharge is directly linked to and based upon the costs of Pennichuck's ongoing investment in Qualified Capital Projects (QCPs) necessary to provide service to its customers, in compliance with State and Federal regulations, and to maintain its overall water supply and treatment infrastructure in a proactive and responsive manner.

The QCPAC surcharge allows Pennichuck to recover 1.10 times the annual principal and interest for the debt funds raised each year to pay for Pennichuck's QCP expenditures made on plant and equipment placed into service during the prior year, plus the incremental property taxes associated with the value of those QCPs. As a part of this annual process, Pennichuck's QCP expenditures are audited by the PUC for prudence and confirmation of actual expenditure levels.

Our customers benefit from the QCPAC program as it provides the necessary funding for Pennichuck to maintain a consistent plan for the replacement of aging infrastructure, increasing the reliability and quality of service provided to customers. The QCPAC program also results in smaller annual rate changes for customers by permitting Pennichuck to recover the costs associated with the debt financing replacement of aging infrastructure between rate cases, as well as the ability to continue to access lowest cost debt funding for these projects, based upon this QCPAC program.

As a part of this ongoing annual QCPAC process, Pennichuck will file a proposed three-year capital expenditure plan for 2023-2025 QCPs with the PUC on or before February 15, 2023. The proposed 2023-2025 QCPs submitted will update the plan already on file with the PUC, as it relates to Pennichuck's 2022 through 2024 proposed QCP expenditures plan, which was filed with the PUC in February of 2022 as part of its DW 22-005 QCPAC filing. The surcharge requested in docket DW 22-005 and that being sought in the petition to be filed before February 15, 2023 of next year will be applied to the permanent rates granted to Pennichuck in Docket DW 20-156.

On April 8, 2022 the NHPUC approved a 4.02% QCPAC in Order #26,608 in response to DW 21-022 for QCPs that were placed into service in 2020. Pennichuck is currently seeking approval of QCPAC in DW 22-005 for QCPs placed into service in the 2021 QCPAC. Pennichuck will be requesting a QCPAC surcharge of 2.04% in its February 2023 filing. If the QCPAC requested in DW 21-022 and that being sought in the pending February 2023 QCPAC filing are approved it will result in a cumulative QCPAC surcharge of 7.01% over the rates granted the Company's most recent rate case filing in docket DW 20-156 (filed on November 24, 2020 and approved on November 23, 2021). The 7.01% QCPAC will allow Pennichuck to recover the costs associated with debt financing the QCPs



Please Turn over for next page

placed in service during 2020, 2021 and 2022. The 2.04% portion of the QCPAC surcharge, if approved, will apply to all customer classes and charges for service rendered after August 1, 2023 and would be expected to go in effect near the end of 2023.

The requested QCPAC surcharge of 2.04% for 2022 QCPs, when added to the 4.02% QCPAC granted for 2020 QCPs and the 0.95% QCPAC being sought for 2021 QCPs, if approved would result in a QCPAC cumulative surcharge 7.01% or a total surcharge of about \$5.91 per month on the average single-family residential bill of \$84.31 resulting in a total average single family residential monthly bill of \$90.22.

If you have any questions or concerns related to Pennichuck's February 2023 QCPAC filing, please contact Pennichuck Customer Service at 800-553-5191 or the New Hampshire Public Utilities Commission at 800-852-3793.