



Water Works

October 22, 2021

Dear Customer:

Enclosed you will find a "Notice About Your Drinking Water". The Department of Environmental Services requires that we send you the enclosed notice because four of MVD's wells have exceeded the state Maximum Contaminant Level ("MCL") for PFOA. Please note, however, that the water you are actually receiving as of the date of this notice does not contain a PFOA exceedance. This is because MVD, in conjunction with Pennichuck ("Pennichuck") Water Works, have an arrangement for MVD to temporarily obtain water from Pennichuck in order to provide MVD customers with compliant water.

MVD is also taking other measures as well to address the presence of PFOA in its wells. But by way of background, the New Hampshire legislature passed legislation in 2020, setting new MCLs for four compounds of PFAS (Per- and Polyfluoroalkyl substances), with the MCL for PFOA at 12 ppt. The MCLs became effective August 24, 2021.

Even before the new MCLs were passed, MVD began working to install treatment plants at its Wells in order to bring PFOA levels down, and below the MCL. The treatment system for Wells 4 and 5 has been in operation since October 2020, with PFOA treatment of Wells 7 & 8 and Wells 2 & 3 to follow.

The treatment system for Wells 7 & 8 was scheduled to be online, and provide PFOA MCL-compliant water this October 2021 but one of the specially made treatment vessels coming from Iowa was damaged en route and was sent back for repairs. That treatment system is now scheduled to be on-line in the Spring of 2022. The treatment system for Wells 2 & 3 is so far on target with completion anticipated in the Fall of 2022.

As for the cost for treatment, MVD has filed suit in NH Superior Court against the parties responsible for PFOA contamination of MVD's wells. MVD has secured some grant funding but continues to pursue additional grants through NHDES for PFOA treatment.

We know a notice like this can be confusing and concerning, but ultimately know that you are receiving PFOA MCL-compliant water thanks to the combined efforts of Pennichuck and MVD even though MVD's wells themselves exceed the PFOA MCL. During the time that MVD receives water from Pennichuck, MVD will shut down Wells 2, 3, 7 & 8 – however, these wells may be brought online when absolutely necessary to meet supply demands or in an emergency. This water, however, will be mixed with Wells 4 & 5 water and with Pennichuck water so we anticipate the water you receive will remain PFOA MCL-compliant in such an instance. In order to assist in these efforts, we do ask that you consider your water consumption and reduce it when possible to try and avoid high demand requiring these Wells be turned on.

Any questions or concerns, please call Jill Lavoie, Business Manager/Water Quality Administrator at (603) 424-9241 x103.