The WaterLine

Pennichuck Water

Conserving Water During Summer—Indoors and Outdoors!

Conserving our most vital resource, water, during the hot summer months is a great way to help your community, town, state, country, and even the world! According to the EPA, 97% of the world's water is ocean water, which means that only 3% of the world's water is fresh water. Of that 3%, only 1% is actually usable fresh water, as the other 2% is locked up in ice caps and glaciers! That means that only 1% of the world's water is being used by us, in our everyday lives.

It is a popular assumption that if we receive some rain during the summer, this will automatically clear us from being in a drought status. Unfortunately, this is not necessarily true. If the prior winter was a dry winter, or if we received less rain during the spring, then there is less snow melt and rain water to contribute to our water supply heading into the summer, and this could cause the State to be in a drought status, even though it seems like we are receiving enough rainfall during the summer months.

Since the need for access to clean water is so vital to everyone, it is important to conserve and protect our water sources. When it rains, especially during severe storm events, the stormwater runoff may cause chemicals that were disposed of improperly, or litter on the ground, to pollute the water sources. This is why it is very important to maintain and regularly clean up your community's watershed lands from any litter, and be mindful of where your trash and chemicals are being disposed of.

With periods of drought continuing to affect our environment, it is especially important to conserve and protect our water wherever you can, year round! Below are some tips you can use to conserve water indoors and outdoors. Also, remember to always follow water restrictions put in place in your area (see backside for more on water restrictions!)

Indoors

- Turn the faucet off when brushing your teeth.
- When taking a shower, turn it off when you aren't directly using the water.
- Try to limit the time you are taking a shower.
- Use WaterSense approved products to limit the amount of water your appliances are using.
- Be sure that when you are running your dishwasher, it is full, so you do not need to run multiple loads.

Outdoors

- · Check hoses and irrigation for leaks.
- Water your flower and vegetable gardens with a watering can.
- Purchase a rain barrel to collect water to use to water your gardens.
- Set irrigation to only run during the early morning or late night hours, when the sun is not strong, and install a rain sensor.
- When cleaning your garage or sidewalk, use a broom or leaf blower to sweep instead of spraying water through your hose.









Water Restrictions—Why Do We Have Them?

Many wonder why we need to have water restrictions. Why can't we have unlimited access to the water around us? There are a couple of reasons why water restrictions exist in certain areas. The restrictions may be due to the available water supply in your area, or the current drought status in your community.

Pennichuck is continuously monitoring drought conditions in the State of New Hampshire using the United States drought map, which can be found at www.droughtmonitor.unl.edu/ CurrentMap/StateDroughtMonitor.aspx?NH. We make decisions regarding the implementation and enforcement of water restrictions in each individual system based upon the data from this map, as well as our own data from each system.

It is important to remember that one day of rain will not make up for a season of dry weather. If the winter prior to the summer is dryer than normal, it will take a significant amount of precipitation to make up for the lack of snow melt. It is important to take advantage of the rain that we do get, and to collect and use it where we can. For example, consider getting a rain barrel or leaving out a bucket to catch rainfall. Instead of using a hose, use the water that was collected to water flower and vegetable gardens! This is a great way to save a few gallons of water.

In order to ensure sufficient water is available to meet indoor domestic and consumptive water needs for all of our customers, it is vitally important that you always follow water restrictions in your area. These restrictions are put in place because of the specific conditions and needs of your particular community. Visit My Water System on www.pennichuck.com to see what your system's current water restrictions are.

If you have any questions regarding water restrictions, visit our website at www.pennichuck.com/water-restrictions-conservation/water-restrictions/ or call our Customer Service line at 800-553-5191.

2021 Pennichuck Upcoming Holidays

September 6th, 2021—Labor Day
November 11th, 2021—Veterans Day
November 25th and 26th, 2021—Thanksgiving
December 23rd and 24th, 2021—Christmas

Do We Have Your Updated Contact Information?

We recently updated our notification system! We are able to send phone call, email, and/or text message notifications to you, if you choose to opt-in. These notifications may include water restriction changes, emergency notifications, water shut down information, and much more! Visit www.pennichuck.com/general-information-for-our-water-customers/customer-contact-information/ or call 800-553-5191 to give us your contact information so we are able to send these important messages to you! We thank you for your cooperation!

Follow Pennichuck on Social Media!

Have you followed us on social media yet? We have Facebook and LinkedIn accounts that are worth checking out! If you are a customer that wants up-to-date information on emergencies, tips and tricks, updates on office closings, and so much more, follow us on Facebook @PennichuckWater! If you are looking for a job and interested in joining the water industry, or just interested in what working in the water industry looks like, check out our Career Facebook @PennichuckWaterCareers and our LinkedIn @PennichuckWater. We look forward to connecting with you!



Pennichuck's New Corporate Headquarters

In November 2020, we moved to our new headquarters in Nashua! Our new address is 25 Walnut Street, Nashua, NH 03060. Be sure to check out our website at www.pennichuck.com for updates on when the front office is open to the public. For your convenience, there is a drop box located to the left of the main entrance.





Pennichuck's New Headquarters

Drop Box, Left of Main Entrance

Pennichuck COVID-19 Update

As our State and region are dealing with the impact of COVID-19, we want to keep our customers up to date about the actions we are employing at Pennichuck. Please check out our updates on our website, www.pennichuck.com. The most up-to-date information regarding current hours, in-office openings, and more is updated regularly, so you will always be in the know! Also, please visit and fill out our Customer Contact Information form to receive emergency notifications from us!



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