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Dear Homeowner,

The New Hampshire Drinking Water and Groundwater Bureau requires Pennichuck Water to test your water system for regulated contaminants according to their sample schedule. Lead and copper testing is one of the testing requirements. We are sending you this letter to see if you would like to become a volunteer to collect a water sample from your home and have it tested for lead and copper.

Pennichuck is required to test lead and copper samples from a certain number of sample locations. Samples for lead and copper testing are to be collected from the most used tap in the home, therefore we request that the kitchen sink is used. Additionally, there are specifications that the sample homes need to meet to become a designated sample location, therefore not every customer who signs up will be sampled. There is no direct charge to you for this analysis.

There is one collection date for all the samples in your system. This information will be highlighted with the sample bottles delivered to your property. All samples need to be collected on the same day, please reach out if the delivery date is an issue. In order to control our labor costs during sample collection, we need to coordinate the collection of the many samples that will be taken on one date.

If you are interested in submitting a water sample from your home, please visit www.pennichuck.com/lead-and-copper-sampling-volunteer-form and submit a request online. Within 6 to 8 weeks, if your home meets the sample requirements, we will send you a sample container with the sample instructions. Included in the sampling instructions will be a chain of custody that needs to be filled out completely, and a phone number and email address which you will use to let us know when you have successfully collected your sample. You will receive the results of your sample when all the other samples have been analyzed.

If you have any questions or concerns, please feel free to contact our Customer Service Department at 800-553-5191.

Thank you,
Pennichuck Water