



PENNICHUCK®

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English Woods, Bedford, NH
Total Ban on Outside Water Usage until further notice
8/20/2020

To our English Woods customers:

Please be advised that the production from the two wells serving your subdivision have dropped from producing 20 gallons per minute to about 7 gallons per minute over the past several weeks. The drop-in production is related to a drop-in groundwater elevation that has occurred due to the current drought conditions being experienced throughout southern New Hampshire. The Bedford region is currently experiencing a moderate drought and will likely enter severe drought conditions over the next week if climatic conditions remain the same. Even if we return to normal weather conditions, the groundwater will take months to recover, therefore it is necessary to put your subdivision on a total ban on outside water usage until well production levels return to normal.

Please be advised that this Total Outside Water Ban will be enforced and will remain in effect until further notice. First time violators will receive a written warning for non-compliance and further instances will result in disconnection and a fee for reconnection. The Company will only reconnect until 7:00 PM on the day of disconnect. Customers that call to be reconnected after 7:00 PM will be reconnected after 7:30 AM the next day.

For more information please visit our website at www.pennichuck.com or call Customer Service at 800-553-5191.

Thank you for your understanding and cooperation in this matter. Abiding by the total ban on outside water usage restriction is essential to avoid water outages. Please note that you may water flower and vegetable gardens with either a watering can or via handheld hose.

We will notify when the ban on outside usage instituted by this letter is lifted.

Donald L. Ware
Chief Operating Officer
Pennichuck Water Works