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Total Ban on Outside Water Use May 2020

Please be advised that the total ban on the outside usage of water in the Locke Lake Community will remain in effect throughout 2020. Please note that you are allowed to water your flower and vegetable gardens using a handheld watering can during the current outside water usage ban.

Please read below for an update regarding Pennichuck's efforts to permit and bring on line additional water supply for the Locke Lake water system:

1. Pennichuck is pursuing the use of water from Webster Stream as a source of water supply for the Locke Lake Community. Pennichuck has begun permitting the withdrawal of water from Webster Stream downstream of the Locke Lake Dam. Based on studies of the Locke Lake watershed and on current permitting requirements, Pennichuck will limit its withdrawal of water from Webster Stream to less than 5% of the 7Q10 stream flow (7Q10 is a lowest seven day average flow in the stream that occurs over a period of ten years) or a maximum of 150 gallons per minute (whichever is least). This additional source of water, in conjunction with the use of the existing wells, should provide a sufficient supply of water to the Locke Lake Community to allow for the build out of the remaining lots in Locke Lake, while also supporting the use of water outside on an odd/even basis.
2. Over the past 18 months Pennichuck has completed the necessary studies and testing of various surface water treatment systems to conclude that it can successfully treat the water being withdrawn from Webster Stream.
3. Pennichuck began the design and permitting of up to a 150 gallon per minute (216,000 gallon per day) treatment facility and a raw water intake structure in Webster Stream in the late fall of 2019. If Pennichuck can get the necessary permits issued by the New Hampshire Department of Environmental Services approved in a timely fashion, it is hopeful that the new treatment plant and Webster Stream intake should be completed and placed into operation by the end of 2020.

If the proposed Webster Stream treatment plant can be put online by late fall/early winter of this year (2020), the existing Locke Lake ground water wells can be shut down and rested during the winter of 2020/2021. Pennichuck should be able to lift the total ban on outside water usage in the spring of 2021 and replace it with odd/even outside usage watering restrictions if well capacity recovers as expected. If the Webster Stream treatment plant is not completed before this winter, the total ban on outside usage would continue through the end of 2021.

If you have any questions, please do not hesitate to contact our customer service representatives at 800-553-5191 or via email at customer-service@pennichuck.com.

Thank you for your cooperation.

Sincerely,

Donald Ware
Chief Operating Officer