

April 1, 2016

Dear Litchfield Customer:

The New Hampshire Department of Environmental Services ("NHDES") issued a press release on Friday, March 4, 2016 regarding the detection of PFOA in water samples taken at the Saint-Gobain facility, Merrimack, NH. A copy of this press release is attached.

In response to these findings and the NHDES investigation, Pennichuck took samples of water from the wells that provide water to our customers in Litchfield to determine if any PFOA's are present in the drinking water and, if so, at what levels. These samples were taken on March 16, 2016. The sample showed PFOA levels between 7 and 9 parts per trillion from the wells servicing our Litchfield customers. We will be taking monthly samples in these wells for the next several months, to continue to monitor these levels.

In its March 23rd press release, the New Hampshire Department of Environmental Services stated that "The United States Environmental Protection Agency (EPA) has not set an enforceable drinking water standard for PFOA under the federal Safe Drinking Water Act. EPA's Office of Water has, however, established a Provisional Health Advisory (PHA) of 0.4 micrograms per liter ($\mu\text{g/L}$) or 400 parts per trillion for PFOA. That level is set based upon short-term contact and the EPA is currently developing guidance for long-term exposure levels, which EPA is expected to release in the near future. Since EPA has not yet established a Health Advisory for lifetime exposure to PFOA, NHDES, out of an abundance of caution, has decided to provide bottle drinking water to locations using a private well for drinking water for human consumption that contains over 100 parts per trillion of PFOA. NHDES will reassess this situation once EPA provides more definitive guidance."

For specific information regarding PFOA's and what actions you can take if you are concerned about PFOA's in your drinking water, please go to the following links:

1. US Environmental Protection Agency Fact Sheet on PFOA's

https://www.epa.gov/sites/production/files/2014-04/documents/factsheet_contaminant_pfos_pfoa_march2014.pdf

2. New Hampshire Department of Environmental Services Treatment Option Fact Sheet

<http://des.nh.gov/organization/commissioner/documents/pfoa-treatment-options.pdf>

In the event you do not have access to a computer, please call Pennichuck at 800-553-5191 and request that Pennichuck send you the above referenced Fact Sheets.

Thank you.



Larry D. Goodhue
Chief Executive Officer