

March 11, 2016

Dear Cabot Preserve/Greenfield Farms Customer:

On Monday of this week, March 7th, Pennichuck Water Works ("Pennichuck") was informed by the Merrimack Village District Water System ("MVD") that Perfluorooctanoic Acid ("PFOA") was detected at low levels in the water sampled from four faucets at the Saint-Gobain Performance Plastics facility in Merrimack, NH. MVD supplies the water to the Saint-Gobain facility. The Saint-Gobain facility also apparently uses PFOAs in its business operations. Pennichuck was notified by the MVD of this detection of PFOAs because Pennichuck buys the water supplied to your home/business from the MVD. The New Hampshire Department of Environmental Services ("NHDES") issued a press release last Friday (March 4, 2016) regarding the detection of PFOA in water samples taken at the Saint-Gobain facility that is supplied by MVD. Please note that the PFOA detection levels at the Saint-Gobain facility are, to date, below the Provisional Health Advisory level as set by EPA. (See details in attached press release.)

In response to MVD's notification to Pennichuck, the Company is taking samples of water from the Cabot Preserve/Greenfield Farms community water system to determine if any PFOA's are present in the drinking water and, if so, at what levels. We expect the results of this sampling to be available in about 3 weeks, at which time we will report the results of these samples to you. Additionally, Pennichuck will update you on the results of the NHDES and MVD ongoing PFOA investigation to the extent that it may relate to the Cabot Preserve/Greenfield Farms community water system, as the investigation results are released to us.

For specific questions regarding PFOA's in MVD's drinking water supply please call Jim Martin of the NHDES at the 603-271-3710.

A copy of the NHDES press release regarding the discovery of PFOA's, is attached to this letter.

Thank You



Donald L. Ware, PE
Chief Operating Officer